

Announcements

Last Modified on 05/06/2024 12:21 pm CDT

Below are the latest news and announcements from LSC-Online, as seen in the D2L Announcements widget. This page will be regularly updated, with the newest information at the top.

LSC-Online also provides other outlets of helpful information, including an [email newsletter](https://vtac.lonestar.edu/help/newsletter-archive) (<https://vtac.lonestar.edu/help/newsletter-archive>), a [video newsletter](https://vtac.lonestar.edu/help/the-online-update) (<https://vtac.lonestar.edu/help/the-online-update>), and an [event calendar](https://vtac.lonestar.edu/help/events) (<https://vtac.lonestar.edu/help/events>).

Scheduled Course Purge Posted in D2L on May 1, 2024 12:01 AM

Starting on May 22nd, all D2L courses from 2016 will be purged. The purge process will result in the *complete deletion of course data*.

This yearly process helps maintain system performance in D2L and is completed in accordance with Office of the General Counsel policy.

If you have 2016 course data that has not been backed up, please do so as soon as possible. You can either [export your content to a .zip file](https://vtac.lonestar.edu/help/a011) (<https://vtac.lonestar.edu/help/a011>) or create a sandbox and [copy the content to it](https://vtac.lonestar.edu/help/copy-course-components-simple) (<https://vtac.lonestar.edu/help/copy-course-components-simple>).

The latest information and answers to common questions can be found on the [D2L Course Purge page](https://vtac.lonestar.edu/help/a0608) (<https://vtac.lonestar.edu/help/a0608>).

Second Chance: LSC-Online Newsletter Posted in D2L on Apr 29, 2024 12:01 AM

Our end-of-semester newsletter was sent out last week via email. If you haven't read it yet, here's another chance.

Topics included in this issue (<https://bit.ly/lSCO-newsletter-apr24>):

- Summit Success!
- D2L Live Assistance
- Semester Wrap Reminders
- Summer Happenings
- Condense a Course
- It's Time to Purge
- Invest in Yourself
- And more!

For previous issues, please visit the [Newsletter Archive page](https://vtac.lonestar.edu/help/newsletter-) (<https://vtac.lonestar.edu/help/newsletter->

archive).

SoftChalk Hands-On Training Posted in D2L on Apr 26, 2024 1:00 PM

Friday, May 3rd, from 1:00 - 2:00 p.m.

Are you looking to make course content more engaging for your students? Lone Star College faculty and staff can do just that using SoftChalk, the interactive content authoring software and learning object repository provided by the college.

The content you create with SoftChalk integrates into D2L Brightspace and student scores report directly to the D2L gradebook!

During this 1-hour hands-on event, you will learn how to create, manage, discover, and share interactive learning materials using SoftChalk Cloud, that can be delivered to your students in D2L Brightspace. This event requires each person to register and have their own computer during the training to follow along.

Register Now (https://us02web.zoom.us/webinar/register/WN__gsFKDO8Q_mI0RSjSBD45Q)

April D2L Update Posted in D2L on Apr 24, 2024 1:00 AM

The next update for D2L is scheduled for **April 26th**.

Important information regarding the update:

New Functions available for Arithmetic Quiz Question Type

- When creating an **Arithmetic** type question in a Quiz or the Question Library, the following new functions are available:
 - ASIN
 - ACOS
 - ABS
 - Log2
 - SINH
 - COSH
- For more information, see the [Quiz Question Types](https://vtac.lonestar.edu/help/quiz-question-types) (<https://vtac.lonestar.edu/help/quiz-question-types>) VTAC article.

For information on other D2L-related topics, please search this VTAC knowledge base.

LSC 2023-2024 Safety & Security Climate Survey

Posted in D2L on Apr 22, 2024 7:00 AM

The LSC Safety & Security Committee is conducting a study on the effectiveness of providing safe learning and working environments. Your participation will help us address any concerns the Lone Star College community may have.

Please take a moment to complete the survey to make sure your voice is heard. Learn more at LoneStar.edu/SafetySurvey (<https://LoneStar.edu/SafetySurvey>).

Turnitin Scheduled Maintenance

Posted in D2L on Apr 12, 2024 7:00 AM

Turnitin will be conducting necessary maintenance on **Saturday, April 20th, from 9:00 AM-2:00 PM CST.**

During this time, services (including the D2L Turnitin integration) will be **unavailable**. Assignments should not be submitted to Turnitin or Turnitin-enabled assignment folders in D2L during this timeframe.

We apologize for any inconvenience this may cause.

Request for Feedback

Posted in D2L on Apr 8, 2024 7:30 AM

LSC Libraries want to hear from you!

Please share your thoughts on the [LSC Libraries Spring 2024 Survey](https://forms.office.com/Pages/ResponsePage.aspx?id=NWXzMa_R-UeZDzjcBND6R4v_Dn7bPq9Pgp3fTJmvOBZUQ0sxNUY3UEZPMjdTS0g2RUxKUjdJN1BFQS4u) (https://forms.office.com/Pages/ResponsePage.aspx?id=NWXzMa_R-UeZDzjcBND6R4v_Dn7bPq9Pgp3fTJmvOBZUQ0sxNUY3UEZPMjdTS0g2RUxKUjdJN1BFQS4u).

RESOLVED: Respondus Monitor LiveChat Outage

Posted in D2L on Apr 2, 2024 4:13 PM (Edited)

UPDATE: This issue has been resolved.

At this time, the **Respondus Monitor LiveChat** service is experiencing an outage.

Both **Respondus Lockdown Browser** and **Respondus Monitor** are **unaffected**, only the LiveChat help system built into Respondus Monitor is affected.

Students who have issues with Respondus Monitor can reach **Respondus Support** here: <https://web.respondus.com/support/>, as well as reaching out to the [Contact the IT Service Desk](#)

(<https://vlac.lonestar.edu/help/contact-it-service-desk>) for assistance.

The underlying LiveChat technology is managed by a third party other than Respondus; status and updates on this issue can be followed here: <https://status.livechat.com/>.

EquatIO and Latex in D2L for STEM **Posted in D2L on Apr 1, 2024 4:18 PM**

Date: Thursday, April 4th

Time: 3-5 PM

Location: LSC-CF TECH 121 or via WebEx

WebEx Link: [WebEx Link](https://lonestar.webex.com/lonestar/j.php?MTID=mff0647bec06980c9e7b7d0eba4ea2048) (<https://lonestar.webex.com/lonestar/j.php?MTID=mff0647bec06980c9e7b7d0eba4ea2048>)

I highly encourage in-person participation! **Please bring your devices** so we can assist you with EquatIO and Respondus 4.0 installation.

This is the Form to enroll in the training: [Enroll Now!](https://forms.office.com/Pages/ResponsePage.aspx?id=NWXzMa_R-UeZDzjcBND6RxKuSD-LBOxBm1z9PPQrXvVUMzU0S0ZMU0ozQ1FSVUE2WiRUTBSQzFFUCQIQCNjPTEkJUajdD1n) (https://forms.office.com/Pages/ResponsePage.aspx?id=NWXzMa_R-UeZDzjcBND6RxKuSD-LBOxBm1z9PPQrXvVUMzU0S0ZMU0ozQ1FSVUE2WiRUTBSQzFFUCQIQCNjPTEkJUajdD1n)

The presentation will cover the following topics in two parts:

LaTeX

- Using LaTeX inline in D2L
- Using LaTeX inline in MS Word and importing the question to D2L using Respondus 4.0

EquatIO

- Using EquatIO to insert formulas in D2L with Handwriting, screenshot, and EquatIO Mobile tools.
- Installing desktop and browser extensions and accessing EquatIO web and EquatIO D2L LTI versions.

Online Teaching & Learning Summit **Posted in D2L on Mar 26, 2024 10:00 AM**

Please join us for LSC-Online's inaugural [Online Teaching & Learning Summit](https://www.lonestar.edu/lsc-online/online-summit) (<https://www.lonestar.edu/lsc-online/online-summit>) on **April 11-12**. This virtual conference will focus on three learning tracks with focus on online instruction:

- Pedagogy & Best Practices
- Instructional Technologies
- Student Services & Support

We are also pleased to announce our Keynote Speaker Dr. Kasonde Musoma, who you might remember from a video of him that went viral in 2017 and landed him on the Ellen DeGeneres Show. As a Professor at Texas A&M University, he held a 10-month old baby during class so that a

single mom student could attend class and was officially dubbed “The Professor of Kindness.” This sparked a global conversation, not only on the power of kindness, but on non-traditional student experiences and accessibility to higher education

We invite you to [register here](https://www.lonestar.edu/lsc-online/online-summit) (https://www.lonestar.edu/lsc-online/online-summit) and join us April 11-12, 9 am - 2 pm.

For questions, please contact lsc-onlinesummit@lonestar.edu ().

March D2L Update **Posted in D2L on Mar 26, 2024 7:00 AM**

The next update for D2L is scheduled for **March 28th**.

Important information regarding the update:

Adding Links in the Brightspace Editor

- Under the **Insert Quicklink** dropdown menu, the **[URL]** option has been renamed to **[Link]**. The window should also now show options to open the link in a **New window** or **Current window**.

This feature also updates the icons shown in **Insert Quicklink** to ensure all icons use the new style.

For information on other D2L-related topics, please search this VTAC knowledge base.

Turnitin Scheduled Maintenance **Posted in D2L on Mar 11, 2024 12:01 AM**

Turnitin will be conducting necessary maintenance on **Saturday, March 16th, from 9:00 AM-1:00 PM CST**.

During this time, Similarity Report and Turnitin Feedback Studio will be **unavailable**. Assignments should not be submitted to Turnitin or Turnitin-enabled assignment folders in D2L during this timeframe.

We apologize for any inconvenience this may cause.

February D2L Update **Posted in D2L on Feb 20, 2024 7:00 AM**

The next update for D2L is scheduled for **February 23rd**.

Important information regarding the update:

Branded Footer

- A **Powered by D2L Brightspace** footer now appears on select pages in Brightspace.

Question Library

- The blue question mark icon that appears next to questions in **Question Library** under **Quizzes** is removed to prevent visual clutter. However, the folder icon that appears in Question Library next to each section remains.

For information on other D2L-related topics, please search this VTAC knowledge base.

January D2L Update Posted in D2L on Jan 24, 2024 12:01 AM

The next update for D2L is scheduled for **January 26th**.

Important information regarding the update:

Collaboration

- The Chat Tool is being removed for all users. We recommend the [Instant Message Tool](https://vtac.lonestar.edu/help/instant-message-tool) (<https://vtac.lonestar.edu/help/instant-message-tool>) or [Webex](https://vtac.lonestar.edu/help/a088) (<https://vtac.lonestar.edu/help/a088>) as replacements.

HTML Editor

- In the HTML Editor, when using **[Insert Stuff]** and selecting **[My Computer]**, it is now possible to select files by dragging and dropping them from your device.

D2L Virtual Assistant

- The **[I have a different question]** option is now replaced by a **[Type here]** field at the bottom of the Virtual Assistant. For more info, please refer to their respective articles in both [VTAC](https://vtac.lonestar.edu/help/d2l-virtual-assistant#type-here) (<https://vtac.lonestar.edu/help/d2l-virtual-assistant#type-here>) and [VLAC](https://vlac.lonestar.edu/help/d2l-virtual-assistant#type-here) (<https://vlac.lonestar.edu/help/d2l-virtual-assistant#type-here>).

Quizzes

- Now, when publishing Quiz grades for attempts with **ungraded Written Response** questions, those questions will stay pending, **but will be treated as a 0 until they are graded**. When viewing a published quiz attempt, the message **"not auto-graded: a default value of 0 was assigned"** will now appear next to each ungraded written response question.

For information on other D2L-related topics, please search this VTAC knowledge base.

Turnitin Scheduled Maintenance Posted in D2L on Jan 22, 2024 12:01 AM

Turnitin will be conducting necessary maintenance on **Saturday, Jan. 27th, from 10:30 AM-2:30 PM CDT.**

During this time, services (including the D2L Turnitin integration) will be **unavailable**. Papers should not be submitted to Turnitin or Turnitin-enabled assignment folders in D2L during this time.

We apologize for any inconvenience this may cause.

IntelliWriter Trainings Posted in D2L on Jan 17, 2024 2:30 PM

IntelliWriter is a virtual writing coach designed to improve writing in real-time across multiple disciplines and languages.

Vantage, the tool vendor, is offering training sessions for faculty. Please choose from the dates below. (You do not need to attend all 3 training sessions.)

Friday, January 19, 2024, 1pm - **Registration Link**

(https://teams.microsoft.com/registration/QOWznhL900GPyTD__MwSow,qdxsR3DMeEOwo2xze6zlVA,CjWLHSRBG0m5P-yaF26HJQ,i7Zdrs88xkaWcC8LkK87xw,h3nFf7mi9Uu-g2q5Z288Pg,rGigoUesJUC9iWeqAleZDQ?mode=read&tenantId=9eb3e540-fd12-41d3-8fc9-30ffccc12a3)

Friday, January 26, 2024, 1pm - **Registration Link**

(https://teams.microsoft.com/registration/QOWznhL900GPyTD__MwSow,qdxsR3DMeEOwo2xze6zlVA,CjWLHSRBG0m5P-yaF26HJQ,nvs_TGe2CEOEVOvRMK4dQ,gOj-59huDUeVTrxZ0XsCkA,bLZ5e8Q5S0-pbQf2NTFVXg?mode=read&tenantId=9eb3e540-fd12-41d3-8fc9-30ffccc12a3)

Friday, February 2, 2024, 1pm - **Registration Link**

(https://teams.microsoft.com/registration/QOWznhL900GPyTD__MwSow,qdxsR3DMeEOwo2xze6zlVA,CjWLHSRBG0m5P-yaF26HJQ,wI61hYA8V0-16HOH2Wg08A,YvBVXQ0UIEmE0GIndxJLFQ,bR1lpbaeSkKnMossTDeqIA?mode=read&tenantId=9eb3e540-fd12-41d3-8fc9-30ffccc12a3)

OR

Attend a Faculty **On-Demand Training** Session at the link below:

Request Training (<https://ferry-3.youcanbook.me/>)

These training sessions will include:

- An overview of the features of the platform
- Suggestions on incorporating the tool into your class
- Information on how to access the tool within a D2L course

Second Chance: LSC-Online Newsletter Posted in D2L on Jan 16, 2024 6:00 AM

Our start-of-semester newsletter was sent out last week via email. If you haven't read it yet, here's another chance.

Topics included in this issue (<https://bit.ly/lsc-newsletter-jan24>):

- New Discussion Experience
- IntelliWriter in D2L
- Semester Start Reminders
- SoftChalk Migration
- Creator+ is Coming
- Enhancing Face-to-Face with D2L
- Upcoming Trainings
- Learn from LSC Experts
- And more!

Want to see some of these topics in action? [Watch our video newsletter!](http://vtac.lonestar.edu/help/the-online-update) (<http://vtac.lonestar.edu/help/the-online-update>)

For previous issues, please visit the [Newsletter Archive](https://vtac.lonestar.edu/help/newsletter-archive) page in VTAC (<https://vtac.lonestar.edu/help/newsletter-archive>).

Extended Support Hours Posted in D2L on Jan 11, 2024 7:33 AM

LSC-Online is offering extended support hours on **Saturday, Jan. 13th from 9:00 a.m. - 1:00 p.m.** The LSC-Online team will be providing ticket support and a virtual open lab to assist faculty with D2L, supported technologies, and course design.

The virtual open lab can be accessed through this link: <https://lonestar.webex.com/lonestar/j.php?MTID=m683fa290f562eb8070af2db453579f1b>.

Tickets for D2L related questions/issues can be submitted by emailing VTAC@LoneStar.edu ().

[OTS](https://www.lonestar.edu/ots) (<https://www.lonestar.edu/ots>) is available 6 a.m. to midnight for technology questions.

For other support opportunities, please refer to the [VTAC Event Calendar](https://vtac.lonestar.edu/help/events) (<https://vtac.lonestar.edu/help/events>).

Video Newsletter - Spring 2024 Posted in D2L on Jan 9, 2024 8:00 AM

The Online Update (<https://vtac.lonestar.edu/help/the-online-update>) is a video newsletter produced every major semester by Lone Star College-Online.

Here are the topics in the Spring 2024 Episode:

- New Discussion Experience
- Announcement Updates
- IntelliWriter
- Negative Grading for Quizzes
- SoftChalk Migration
- And more...

For more information about these topics, please search this VTAC knowledge base. You can also read our corresponding [email newsletter](https://vtac.lonestar.edu/help/newsletter-archive) for additional updates.

Spring 2024 Semester Start Posted in D2L on Jan 8, 2024 9:01 AM

Welcome to the Spring 2024 Semester!

To get started in your D2L course, please explore the following resources:

D2L Semester Start Checklist: This checklist will assist you in making a smooth start in your D2L courses and includes topics like copying content and merging course sections. You can find it at the following link: [D2L Semester Start Instructor Checklist](https://vtac.lonestar.edu/help/semester-start-checklist).

Visit the VTAC Knowledge Base: This site contains guides to help you work with your new D2L course. You can find it at the following link: [VTAC Knowledge Base](https://vtac.lonestar.edu/help).

D2L resources for students can be found at this link: [Virtual Learning Assistance Center](http://vlac.lonestar.edu).

December D2L Update Posted in D2L on Dec 25, 2023 12:01 AM

The next update for D2L is scheduled for **December 29th**.

Important information regarding the update:

Announcements

- The **Copy Announcements to other Courses** feature, introduced in November, now has a checkbox added which sets copied announcements to a published state in the copied course.

For more information, see our [Use the Announcements Tool](https://vtac.lonestar.edu/help/use-announcements-tool#copy-an-announcement) VTAC article.

Quizzes

- When setting both a **Start Date and End Date** in a Quiz and adding them to the course

calendar using the checkbox **[Add Availability Dates to Calendar]**, they will now show as two separate events on the course calendar. If you add a separate **Due Date**, it will also have it's own separate event on the course calendar.

For more information, see our [Edit Quiz - Availability Dates & Conditions](https://vtac.lonestar.edu/help/edit-quiz-availability-dates-conditions) VTAC article.

- **Bonus questions** on quizzes will now be clearly labeled "(Bonus)" during student attempts so students can better identify bonus questions.

Discussions

- **New Discussion Creation Experience** is now fully replacing the **Classic Discussion Creation Experience**. Previously, the **New Discussion Creation Experience** was available to opt-out.
- There is a new **[Choose a forum]** selection prompt when creating a topic in the New Discussion Creation Experience. This enhancement aims to provide you with more control and flexibility in organizing and managing your course discussion forums and topics.

For more information, see our [Edit Discussion Topic - Properties](https://vtac.lonestar.edu/help/edit-discussions-topic-properties) VTAC article.

For information on other D2L-related topics, please search this VTAC knowledge base.

CDX Scheduled Maintenance Posted in D2L on Dec 19, 2023 1:41 PM

CDX will be conducting necessary maintenance on **Thursday, Dec. 21st, starting from 10:00 PM, lasting between 18 to 24 hours.**

During this time, **all CDX content, including grades and student data, will be unavailable .**

Thank you for your patience and understanding.

SoftChalk Cloud Migration Posted in D2L on Dec 19, 2023 12:00 PM

SoftChalk Cloud has been moved to a new enterprise environment, which includes unlimited licenses and utilizes Single Sign-On for easier login. This means all faculty SoftChalk accounts and all existing SoftChalk content has been migrated to this new environment, as of December 19th.

All SoftChalk links in D2L courses that were made prior to December 19, 2023 are broken. **You need to go through the process of updating your SoftChalk links in your D2L courses.**

Instructions for how to update your links are [included this VTAC article](https://vtac.lonestar.edu/help/add-)

IntelliWriter Scheduled Maintenance Posted in D2L on Dec 19, 2023 12:01 AM

IntelliWriter will be conducting necessary maintenance on **Thursday, Dec. 21st, from 10:00 AM-4:00 PM CDT.**

During this time, IntelliWriter will be **intermittently unavailable.**

We apologize for any inconvenience this may cause.

RESOLVED: McGraw-Hill Connect & SIMnet Issue Posted in D2L on Dec 13, 2023 2:15 PM (Edited)

UPDATE: This issue has been RESOLVED.

McGraw-Hill Connect & SIMnet are currently experiencing an unexpected service incident. Currently both Connect and SIMnet are **NOT able to be set up in new courses**, while existing integrations remain unaffected.

We sincerely apologize for the impact this disruption may be causing. We will follow up with more updates as soon as we can.

Scheduled Archiving of Old Courses Posted in D2L on Dec 6, 2023 10:00 AM

Starting **Monday, December 18th**, we will be archiving D2L courses and sandboxes that are at least one year past their end dates. This archive will include courses from **Fall 2022**.

If you need to regain access to an archived course, please go to [VTAC Support](https://vtac.lonestar.edu/help/vtac-support) (<https://vtac.lonestar.edu/help/vtac-support>) and select the **Archive/Restore Course** tool under **Course Design**. Here are [instructions for using the tool](https://vtac.lonestar.edu/help/restore-archived-course) (<https://vtac.lonestar.edu/help/restore-archived-course>).

If you restore an old course but don't see it in your My Courses list, click on the **[View All Courses]** link and use the search and/or sorting functions.

Second Chance: LSC-Online Newsletter Posted in D2L on Dec 4, 2023 8:00 AM

Our end-of-semester newsletter was sent out last week via email. If you haven't read it yet, here's another chance.

Topics included in this issue (<https://bit.ly/lSCO-newsletter-nov23>):

- Nationwide Virtual Summit
- Negative Grading in Quizzes
- Semester Wrap Reminders
- SoftChalk Migration
- Copy Announcements
- About Instructional Designers
- New Discussion Experience
- Quality Matters Update
- And more!

For previous issues, please visit the [Newsletter Archive page in VTAC](https://vtac.lonestar.edu/help/newsletter-archive) (<https://vtac.lonestar.edu/help/newsletter-archive>).

Upcoming SoftChalk Cloud Migration Posted in D2L on Dec 1, 2023 2:18 PM

LSC will soon be moving **SoftChalk Cloud** to a new enterprise environment, which will utilize **Single-Sign On** for easier login. This means all faculty SoftChalk accounts and all existing SoftChalk content will be migrated to this new environment.

The migration will be taking place **December 14th-19th**, and during that time SoftChalk will **not be available**. The current SoftChalk links in D2L courses will be broken. **Once the migration is complete, you will need to go through the process of updating your SoftChalk links in D2L courses.**

Instructions for how to update your links will be coming soon.

November D2L Update Posted in D2L on Nov 21, 2023 9:00 AM

The next update for D2L is scheduled for **November 24th**.

Important information regarding the update:

Announcements

- Instructors can now **copy an Announcement to another course** in the Announcements tool, allowing faculty to easily re-use the same announcement in multiple courses. Please note that **Release Conditions** are not copied between courses, and the new announcement will always be created in **Draft Mode**. This will only work if the Instructor who is copying the announcement has the **Faculty** role in both courses.

For more information, see our [Use the Announcements Tool](https://vtac.lonestar.edu/help/use-announcements-tool#copy-an-announcement) (https://vtac.lonestar.edu/help/use-announcements-tool#copy-an-announcement) VTAC article.

Quizzes

- It is now possible for Quizzes to **deduct points for incorrect answers**, instead of just marking them as a zero (also referred to as **negative grading**), in order to discourage random guessing on quizzes. When enabled by the instructor, a quiz can deduct a percentage of a question's point value for incorrect answers submitted. This feature applies specifically to question types that can be auto-graded, for example, multiple-choice and true or false questions.

To ensure that students are fully aware that this setting is enabled for a quiz, the **Quiz Details** page will notify the students the percentage of each question's point value which will be deducted from the final attempt grade.

For more information, see our [Edit Quiz - Evaluation & Feedback](https://vtac.lonestar.edu/help/edit-quiz-evaluation-and-feedback#deduct-points-for-incorrect-answers) (https://vtac.lonestar.edu/help/edit-quiz-evaluation-and-feedback#deduct-points-for-incorrect-answers) VTAC article.

For information on other D2L-related topics, please search this VTAC knowledge base.

Still Accepting Proposals: Online Teaching & Learning Summit Posted in D2L on Nov 13, 2023 12:01 AM

Please note, the deadline to [submit a proposal](https://vtac.lonestar.edu/help/onlineSummit#Call) (https://vtac.lonestar.edu/help/onlineSummit#Call) to present at the inaugural "Online Teaching & Learning Summit" has been extended to **November 21**. We hope you will consider submitting a proposal and/or attending this exciting event!

April 11 & 12, 9:00 am - 2:00 pm

3 Tracks Available:

- Instructional Technology
- Pedagogy & Best Practices
- Student Services & Support

Faculty Development Day - Nov. 17 Posted in D2L on Nov 7, 2023 12:17 PM

Please join us virtually (<https://lonestar.webex.com/weblink/register/r706b3612b1f27d7f4c111c8a99c1d7f4>) on **Friday, Nov 17**, for LSC-Online's **Faculty Development Day** from 9:30 AM - 3:30 PM! All LSC faculty are welcome.

RESOLVED: Turnitin Feedback Studio Service Issue Posted in D2L on Oct 31, 2023 1:18 PM (Edited)

UPDATE: This issue has been RESOLVED.

Turnitin Feedback Studio is currently experiencing an unexpected service incident.

During this time, users may have trouble logging in, or using Turnitin Feedback Studio. Users accessing Turnitin via an integration may also experience issues.

We sincerely apologize for the impact this disruption may be causing. We will follow up with more updates as soon as we can.

RESOLVED: Self-Service Forms are Unavailable Posted in D2L on Oct 27, 2023 7:53 AM (Edited)

UPDATE: This issue has been RESOLVED.

We are currently experiencing an issue with our self-service forms. We are working to resolve the issue as quickly as possible, and we apologize for any inconvenience this may cause.

In the meantime, if you need to submit a form, please open a SNOW ticket for the VTAC group or email us at vtac@lonestar.edu () and we will be happy to assist you.

We will provide updates on the status of this issue as they become available.

Thank you for your patience and understanding.

Turnitin Scheduled Maintenance Posted in D2L on Oct 25, 2023 12:01 AM

Turnitin will be conducting necessary maintenance on **Saturday, Oct. 28, from 3:00-3:30 AM CDT.**

During this time, services will be **unavailable**. Papers should not be submitted to Turnitin or Turnitin-enabled assignment folders in D2L during this time.

We apologize for any inconvenience this may cause.

YuJa Overview - Online Workshop Posted in D2L on Sep 29, 2023 12:00 PM

Friday, Oct. 6, from 1:00 - 2:00 p.m.

Please join us for the "YuJa Overview - Online Workshop" led by Umesh Chandrababu, Customer Success Analyst at YuJa.

Follow along as Umesh leads you step by step in:

- Getting Started
 - Accessing YuJa
 - Content Creation - Software & Browser Capture
- Media Management
 - Manage Media Actions
 - Uploading Content
 - Media Panel Details
 - Video Editor
- Content Distribution
 - Sharing Media
 - Direct Links
- Q&A
 - Support.yuja.com
 - Updates.yuja.com

Register Today! (<https://lonestar.webex.com/weblink/register/r5a0acefea6fe8f04aecbec77a1ea69ac>)

This workshop will be recorded and made available in the [VTAC Webinar Trainings Library](https://vtac.lonestar.edu/help/training-library) (<https://vtac.lonestar.edu/help/training-library>). Learners will receive professional development credit in MyWorkshops for attending.

September D2L Update

Posted in D2L on Sep 26, 2023 9:00 AM

Important information regarding the update:

D2L Virtual Assistant

- The phrase "**Get Help**" has been replaced with an icon only, seen below. This will ensure the [D2L Virtual Assistant](https://vtac.lonestar.edu/help/d2l-virtual-assistant) (<https://vtac.lonestar.edu/help/d2l-virtual-assistant>) can be more easily recognized by non-English speakers.



Quizzes

- **Synchronized Quizzes** are now available. When editing the **Timer Settings** in a Quiz, under **Quiz Start** you can choose **[Synchronous: Timer starts on the start date]**. This will cause the Quiz to start for all students at the same time, instead of when the student launches the quiz, requiring quizzes to be taken simultaneously by students. This is useful for in-person, hybrid, and online classes with scheduled meeting times.

For information on other D2L-related topics, please search this VTAC knowledge base.

Previous announcements have been archived on other pages:

- [2023](https://vtac.lonestar.edu/help/2023-archived-announcements) (<https://vtac.lonestar.edu/help/2023-archived-announcements>)
 - [2022](https://vtac.lonestar.edu/help/2022-archived-announcements) (<https://vtac.lonestar.edu/help/2022-archived-announcements>)
 - [2021](https://vtac.lonestar.edu/help/2021-archived-announcements) (<https://vtac.lonestar.edu/help/2021-archived-announcements>)
 - [2020](https://vtac.lonestar.edu/help/2020-archived-announcements) (<https://vtac.lonestar.edu/help/2020-archived-announcements>)
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